

Metrics Based Process Mapping Identifying And Eliminating Waste In Office And Service Processes Author Karen Martin Nov 2012

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Metrics Based Process Mapping Identifying

Metrics-Based Process Mapping (MBPM) is a tactical-level, visual mapping approach that enables improvement teams to make effective, data-based decisions regarding waste elimination and measure ongoing process performance. The mapping technique, often used to drill down from a value stream map, integrates the functional orientation of traditional swim-lane process maps with time and quality metrics that are essential for designing improved processes.

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What Is a Process?Definition of a ProcessProcess ComponentsTypes of ProcessesProcess ManagementWhat Is Metrics-Based Process Mapping (MBPM)?Strategic and Methodological ImprovementMapping PreparationScoping the Process Being MappedForming the Mapping TeamMapping LogisticsCommunication and Data GatheringMapping Essentials: Understanding the Current StateFirst Pass: Identify the Process ...

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Metrics-Based Process Mapping (MBPM): What is it? Structured method for process analysis and design, documenting standard work, and monitoring expected performance levels. Visual methodology that integrates key time and quality metrics into conventional cross- functional process maps. 4

Metrics-Based Process Mapping - Osterling Consulting

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VSM pairs particularly well with Metrics-Based Process Mapping (MBPM) practice. Used together, VSM represents flow of value through a system at a macro level and MBPM represents lower-level implementation steps and processes. Look at Value Stream Mapping

Value Stream Mapping - Open Practice Library

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